

ANNUAL REPORT 2018



MOSAIIK

SUPPORT CENTER FOR REFUGEES AND LOCALS

MYTILENE – LESVOS - GREECE

WHO WE ARE

Mosaik began in 2016 with the aim to offer refugees and migrants a sustainable perspective on life while being on the island of Lesbos. We wanted to give some constructive meaning to an otherwise harrowing and seemingly arbitrary experience of waiting, attrition and discouragement. It was the creation of a partnership between Borderline Europe and Lesbos Solidarity.

By learning a language or a craft, producing art or joining creative projects, by seeking support in the asylum procedure from our reception and social support staff, or simply by sharing a space that is safe and supportive, refugees and migrants regain some semblance of normality, empowerment, integration and, often, fun.



OUTCOME 2018

EDUCATION

1613 people registered for new classes:

We created **45** different English classes, **33** Greek classes, **17** IT classes, **4** Arabic classes, **2** Farsi classes.

Our classes usually last 3 months and have 10 to 20 students inside.

6 Guitar classes, **2** Ukulele classes, **2** movie workshops, **1** storytelling workshop.

A total of more than 100 different classes/groups took place in Mosaik during 2018.

Over **950 students** graduated 2018 after finalized classes and exams.

This excludes **other various events** and activities including: yoga, children choirs, **25** movie screenings, free hairdressing, parties and bazaars.



OUTCOME 2018 INFORMATION AND SUPPORT

We helped more than **4000** people through the year with asylum procedures, referrals, translations, filling out forms for the tax office and social insurance applications.

OUTCOME 2018 ADVOCACY and COMMUNICATION

20 important advocacy meetings with community leaders and important actors including members of the European Parliament, various activist groups and leading human rights organisations. (The picture besides captures the visit of The General Secretary of Amnesty International, Kumi Naidoo)

Daily tours and information about Mosaik and the situation of refugees and locals on the island to international and national visitors.



OUR STUDENTS 2018

In 2018, we had more than 1800 people joining our regular activities aged from 4 to 68 and were from more than 52 different countries including: **50% from Afghanistan, 10% from Iraq, 7% from Cameroon, 7% from Democratic Republic of Congo and 5% from Syria.** 48% men. 32% women, 20% children under 18.

OUR TEAM 2018

Teachers: Fotini Mitsou, Amal Adwan, Nicolien Kegels, Kostas Korozis, Zissis Ainalis, Giorgos Tsaousis, Elisavet Stavriadounaki, Nikolas Athanasis, Mary Laskari

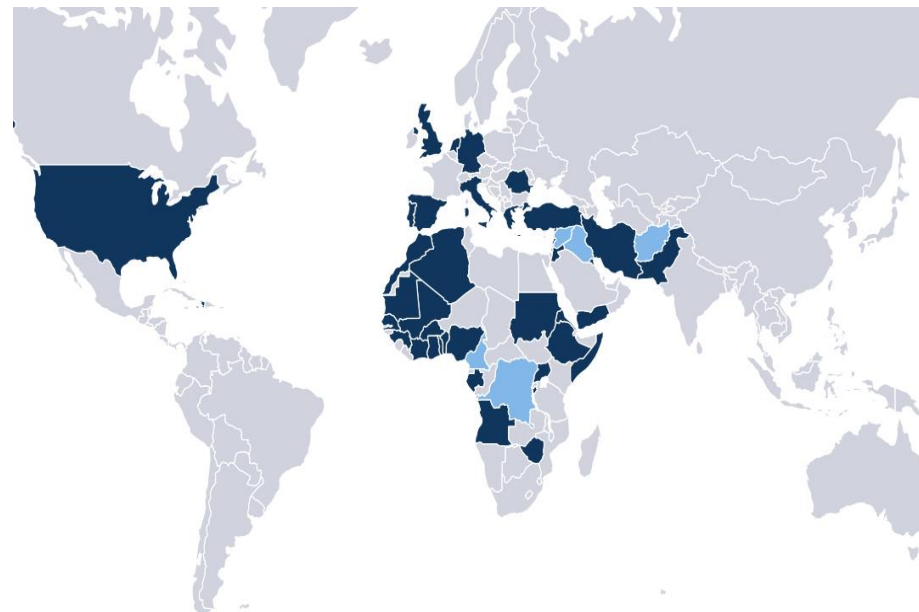
Social support and reception: Christina Zoupi, Thanos Skourtas, Katerina Argiri, Hasib Azizi, Qadir Hussaini, Said-Rafiullah Kamal

Special children's activities: Kiveli Koukoudaki, Chryssa Papadopoulou

Choir and music activities: Mariza Vamvoukli, Giorgos Gergos, Christina Katsamatsa (polyphonica), Vagellis Lyritis (Guitar teacher), Erdem Gülerer (Guitar teacher)

Coordination and communication: Efi Latsoudi, Kostas Korozis, Stratos Stafilidis, Alice Kleinschmidt

Maintenance: Bilal Aslam, Nikolaos Zoupantis
and many dedicated volunteers!!!



OUR PARTNERS 2018

AMNESTY INTERNATIONAL
HELP REFUGEES
HOTEL VOTSALA
MIKROS DOUNIAS
EVANGELISCHE KIRCHE VON WESTFALEN
EVANGELISCHE KIRCHE HESSEN NASSAU
EVANGELISCHE KIRCHE IM RHEINLAND
KNUT BRY PHOTOGRAPHY - TINAGENT
LEGAL CENTRE LESVOS
LESVOS SOLIDARITY
FREUNDESKREIS FUER KINDER IN NOT E.V.
EUROPE 4 REFUGEES (ERASMUS+ PROJECT)
BORDERLINE EUROPE E.V.
ODYSSEAS
KERK IN ACTIE
POLYPHONICA AEGEAN
BOOK AID INTERNATIONAL
ATTIKA HUMAN SUPPORT
VOELKEL GmbH
DENREE GmbH
SAO - BASHIRA
THE PRESENT MOVEMENT

Thank you for
making us a living
example of solidarity
and support

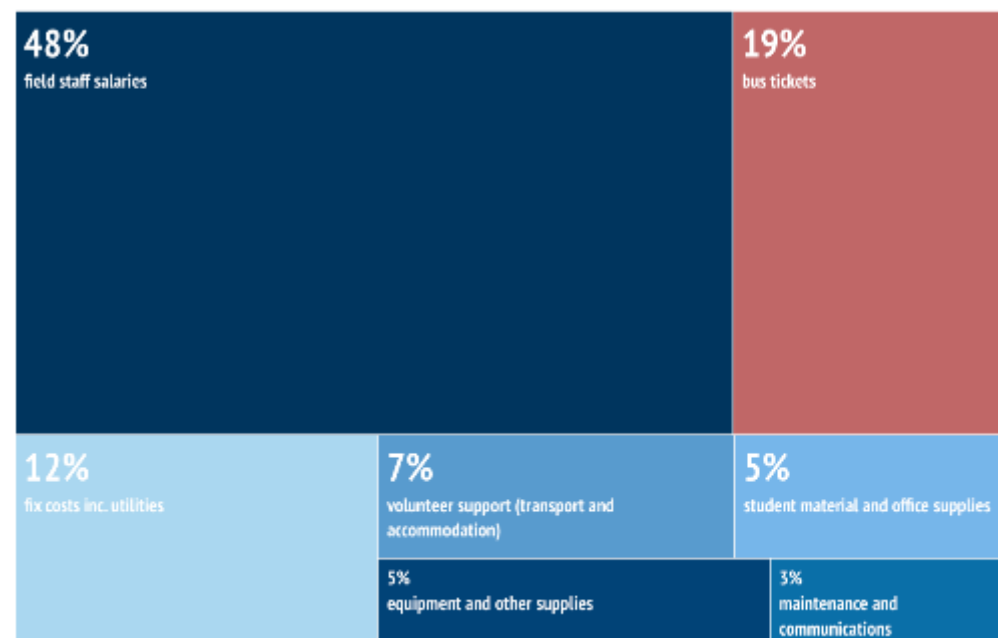


SAPPHO HARALAMBOUS AND FRIENDS
ERDMANN BIERDEL AND FRIENDS
KATRIN BERG and ASSOCIATED
WOLFGANG SCHIEF
PETER STURM
HORST KAATZ
BENJAMIN FROST

And many many more.....

Including the contributions from both Borderline Europe and Lesvos Solidarity the total expenses for 2018 was **€282,640.04**. The distribution of costs by area can be seen in percentages in the chart on the right, with a full breakdown available on the next page.

Based on an **average of 16 classes per day**, an average attendance of 12 persons for each class and **250 days open in 2018**, we estimate the cost of providing our support as **€ 39** euros per each student per month. **This € 39** pay for a students teacher, material, have all their travel paid, access to the information desk support and have the opportunity to attend varying events and activities. Besides our regular students we estimate daily costs for people we support at our information and support desk with **€1** per person, that pays for copies of document and time to give information, referrals, and social assistance.



Our main expense went into **creating paid staff positions for both refugees and locals** cultivating social mobility, long term networks and supporting local communities. The second biggest expense was on bus tickets. We staunchly believe that finances should not obstruct someone from having opportunities to learn and that studying in the city is part of an important path toward integration.

EXPENSES BREAKDOWN 2018

MOSAİK EXPENSES	COST	PERCENTAGE
Field salaries	€136,196.00	48.2%
Bus tickets	€52,390.00	18.5%
Fixed costs (inc. rent, water, electricity)	€34,000.00	12.0%
Office supplies and students material (inc. photocopying, inks, notebooks and pencils)	€15,000.00	5.3%
Maintenance	€6,000.00	2.1%
Volunteer support (inc. transport and accommodation)	€20,000.00	7.1%
Other supplies and equipment (inc. computers, furniture)	€15,000.00	5.3%
Communications and website (inc. phone bills)	€3,600.00	1.3%
Total	€282,640.04	100.00%

PROGRESS AND CHALLENGES 2018

PROGRESS:

- We have professionalized our programs and designed specialist Modern Greek language and English courses based on the specific needs of our students
- We have started cooperating with other institutes and organisations in formal and informal education.
- We strove to inspire refugees to start their own groups and activities so as to be creative, take initiative and not only be the recipients of services. One of our students began a series of poetry nights that were very successful.
- We worked on organizational development within our large team.
- We focused on integrational support including CV writing, communication, how to obtain a tax number, as well as subject specific classes and workshops.
- We supported more people at our information desk with the social support team.

CHALLENGES

- To be flexible in our approach, in order to support as many people as possible, in ways that best serve their needs. In particular, this means we need to be informed on changes concerning asylum and other bureaucratic procedures, refine the different skill levels of classes that correspond to the needs of every single person. Crucially, we need to be able to recognize the specific support needs of individuals, particularly regarding mental health.
- To find enough stable and long term funding to maintain and develop our services and continue to be one of the most inclusive, welcoming, creative and safest places for refugees in the city center of Mytilini.
- To find more creative ways to be a place that fosters integration by bringing locals and refugees together.



**THANK YOU FOR YOUR
ATTENTION –
YOUR MOSAIK TEAM**
See around going clockwise starting above left:
Computer class, Guitar class, Yoga
class, Greek lesson, English
lesson, English for Kids,
Alphabetization, Greek class

