

# Greek Mainland Camps Report

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# Introduction

This report has been compiled by a mixed team of independent volunteers, members from informal groups focussed on refugee assistance and from smaller registered NGO's.

We gathered initial information on camp locations from sources such as the [Greece Response Map](#) and [UNHCR Sites in Greece Map](#) though some map data was not up-to-date. We clarified this by talking to local residents and officials.

We report the level of access we received but it must be noted that this was obtained through a range of channels - local contacts, explaining that we represented established NGO's and so on. Moreover, it sounds like the 'formal' procedure for authorising access changed on ~18th April. Therefore, whether or not we gained access is unlikely to be a reliable indicator of how receptive any particular location is to aid. Crucially, the most difficult to access camps were often in most need of aid.

We compiled this information from a varying range of sources, as specified in each report, and tried to make contact with volunteers at each location. **We are looking for additional contacts to assist us in keeping these reports up to date - please get in touch.** Similarly, we are happy to share the contact details we have collected on a case-by-case basis.

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**Text only version (for refugees with slow internet etc):** <http://bit.ly/greek-camp-report>

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Update log:

25th April - road trip finished a few days ago. We are aware that this document is missing reports for Thessaloniki Port and news camp [Nea Makri](#).

22nd April - More reports. Update on new residents arriving to Lagkadikia.

18th April - More reports.

16th April - More reports added - total 15. Hara/BP shower situation clarified.

14th April - Eko, Hara/BP and all known locations east of Thessaloniki complete.

# EKO Gas Station Polykastro: 11th April 2016 11:00

Full access to camp - able to observe and speak to many refugees and volunteer groups.

## Initial information

- Open, unofficial camp located at functioning gas station
- Approx. 3,000 refugees
- Mixture of UNHCR tents and smaller camping tents
- Tents situated all around the gas station and line a busy main highway
- UNHCR tent section more organised
- Numerous volunteer groups operating

## Population

- Mixed population: Syrian, Iraqi & Afghani
- Lots of families
- Many pregnant women
- Lots of women alone with children

## Location/Physical characteristics

- [40.9694955, 22.6194152](#)
- Located just off a major highway (but a reduced speed limit is in place now)
- Smaller roads run throughout campsite
- Combination of gas station and rest area
- Some camping on grass, some on concrete
- Surrounded by fields and some swamplands
- Tents frequently set up across half of the highway, as a protest
- 2-3km from Polykastro
- People walking on the highway to Polykastro

## Infrastructure

- Showers:
  - Some cold shower units are in place but are not connected to water supply
  - Hot showers cost 2euro, from the gas station
- Washing machines available for some cost
- 40 portable toilets including two with wheelchair access
  - But, they are western-type sitting toilets so people prefer to go to the few inside the station as they are squatting
- Gas station in charge of waste removal + cleaning of the site. Site is clean.
- Food is provided by UNHCR & MSF



- 3 meals a day
- Refugees report that they are satisfied with the food situation; some are choosing to buy own
- Substantial number of charging points
- Most refugees do not like to drink water from the outdoor petrol station taps

## Issues

- Next to highway is unsafe, especially for the many children who play nearby
- Some bonfires are being made near the open petrol station
- Having to pay for showers
- No soap seen at tapstand nearest to toilets
- Refugees have no information
- Medical care is not available 24hours
- Many tents still of poor quality; many break when windy
- Reports of inadequate drainage resulting in some standing water
- Lines for food are long and some people don't get enough
- Lack of translators
- Prices in petrol station are very high
- Poorly managed distribution when volunteers show up, unannounced, with NFI to distribute
- Fights occur occasionally & some volunteers have left due to feeling in danger

## Needs

- Updated information about people's options
- Make environment safer:
  - Low-rise fencing could stop children going onto the road
  - Educate people on risks of fires near petrol stations
- Connect showers to water supply
- Signage to inform refugees that tap water is potable

## Already in place...

- Nurture Project: have their own tent for breastfeeding, changing, feeding & washing babies, distribution of baby supplies. Staffed by 5 midwives and nurses
- Some households are cooking food themselves
- Lighthouse Relief: food and clothes distribution, and children's recreation/education area
- MSF: food & NFI distribution, including from a distribution tent
- Medical cover from mobile MSF clinic and independent medical volunteers
- UNHCR present, and are coordinating with MSF





# Hara Hotel & BP Garage: 11th April 2016 13:00

Full access to look around and able to speak extensively with Northern Lights

## Initial information

- Open, unofficial camps located at a petrol station & hotel
- 700 refugees at Hara and approximately 150 at BP
- Shelter is mostly 2-4 person tents of poor quality
- Women and children are sometimes allowed to sleep inside hotel lobby
- Volunteer group Northern Lights present, MSF come often with a mobile clinic

## Population

- Syrian, Pakistani, Iraqis
- Many families & children

## Location/Physical characteristics

- [41.110431, 22.556433](#)
- Camp located across both sides of a major highway
- Most camping on concrete

## Infrastructure

- Water supply:
  - One refugee reported no refugee-accessible water supply and that bottled water is used for drinking, bathing etc
  - there may be some open taps at BP however there are reports that landowner is actively unhappy with refugees using them
  - others still report that there is one outside tap available at Hara
  - 15th April: volunteers confirm free cold showers available 500m away
- 21 toilets which seem to be emptied regularly
- Site was fairly clean
- Food provided by volunteer groups
- Refugees report > 30 minute queuing times and that food is not highly nutritious
- There is wireless internet but it is very slow
- Phones can be charged inside restaurant

## Issues

- Lack of water for bathing & washing clothes



- Refugees have no information available - wifi too slow for use
- Highway – people crossing, children playing nearby

## Needs

- Increased provision of water:
  - Tapstand could be installed and connected to hotel water supply. This could be disassembled and removed in minutes. A meter could be fitted and a price per 1,000 litres agreed with landowner - water from municipal supply is typically several hundred times cheaper than bottled water.
  - If there is indeed a tap at Hara and this provides drinkable water, signage to inform refugees that the water is potable could also help.
- Basic bathing facilities on-site
- More information, especially on what 'official' camps are like. Northern Lights hope to create information posters/flyers soon.

## Already in place

- Northern Lights undertake a range of activities including distributions
- MSF visit five times per week with a mobile clinic
- Although an open camp, refugees report feeling fairly safe



Photo Credit: Nessim Stevenson

# Idomeni

We visited this camp but consider it to be fully and consistently documented already, so we defer to existing information sources such as [Information Point for Idomeni Volunteers](#).

# Orestiada: 12th April 2016 12:20

Secure facility – no access granted. Information gathered from police officer on duty.

## Initial information

- Closed purpose-built detention facility
- Opened many years ago
- Appeared nearly empty, 10 people there
- Capacity: 400
- Permanent buildings supplemented by Isoboxes

## Population

- All Kurds, applied for asylum
- All people here crossed the land/river border of Greece and Northern Turkey

## Location/Physical Characteristics

- [41.58161926269531, 26.325849533081055](#)
- Quite remote rural area near Greek/Turkey/Bulgaria border

## Infrastructure

- Specially built detention centre with EU funds
- Basketball court
- Guard reports hot water, wifi, phones allowed, daily cleaning
- Male and female sleeping areas separated
- Food catering seen

## Needs

- None observed

## Already in place

- Observed a lawyer freely entering the facility



Basketball court and watchtower



Main entrance



# Chalkero: 12th April 2016 17:30

Access not granted by military however soldiers at gate were somewhat cooperative plus we were able to interview a young man at the gate through a translator.

## Initial Information

- Open military-run camp opened within last two days
- Refugees here moved from recently closed Nea Karvali camp
- 280-300 people
- Current capacity: 350 (source: UNHCR)
- Media and volunteers not easily allowed in – would likely require formal military permission
- Nearest town is Nea Karvala, 5km
- Army report UNHCR presence in mornings

## Population

- Mostly Syrian with some Iraqis
- Children present

## Location/Physical Characteristics

- [40.955230712890625, 24.457050323486328](#)
- Tents without floors, approximately 4x6m size
- ~ 9 people per tent – multiple families in each tent

## Infrastructure

- No wifi
- Army say hot showers available however refugee reports these are not working so only cold water is available
- At least 8 toilet/shower cubicles seen from road
- Refugees were drying clothes so washing clothes is possible somehow
- Army claim there are translators on site
- Army claim they have a doctor on-site but did not elaborate on availability

## Issues

- Snake found on first day
- Nea Karvala had buildings with partitions, this camp has only tents shared with other families

- Food served three times per day but portions are small
- Overall, the refugee interviewed said he vastly preferred Nea Karvala

## Needs

- Additional privacy
- Only army providing NFI's so there is the possibility of gaps
  - past experience suggests that army don't distribute shoes, clothes etc
  - Presence of other NGO's could go some way to addressing this
- Refugees report that food portions can be small
  - Again, past experience suggests army food in evening is typically cold

## Already in place

- UNHCR reportedly wrote down refugees' phone numbers, believed to be for the purpose of assisting them in making an appointment to claim asylum
- No other NGO's or volunteer groups
- Security so far OK
- Army seem to be fairly nice towards refugees



Toilet or shower cubicles, seen from road



Entrance road to camp

# Drama: 12th April 2016 19:00

Full access, police on-site and camp coordinator highly cooperative. Spoke to wide range of people through Arabic translator (including children, women and the elderly).

## Initial information

- Open volunteer-run camp
- ~500 people
- Current capacity: 500 (source: UNHCR)
- 7km from Drama town

## Population

- Syrians and Iraqis
- Even mix of men, women and children

## Location/Physical Characteristics

- [41.1715469360,24.068555831](#)
- Industrial area of Drama, bordering meadows
- Large open warehouse/factory space, partitioned using hanging blankets

## Infrastructure

- Mixture of people sleeping on floor and on camping beds which are reportedly uncomfortable
- Lunch and dinner from military, breakfast from volunteers
- Hot showers but broken last two days
- Many toilets, separated by sex. Good lighting.
- Long sink including designated area for washing clothes
- Women-only space
- Medical cabin
- No wifi
- Many charging points
- Designated prayer area
- Breastfeeding area
- Teaching area
- Communal TV
- Tea area

## Issues

- Men use women's showers
- Food
  - No refugees cooking own food
  - Lack of fruit & vegetables
  - All food cold
  - No variety
  - Limited milk supply
  - Children getting sick – several sources suspect malnutrition
- Multiple sources reported impossibility of applying for asylum/EU reunification
  - Application must be made at Alexandroupolis, 180km away
  - Previous applicants report taking a train (4-5hrs, €10/person) plus paying a hotel for 10 nights in order to apply
- No dentist
- Some thieving (of mobile phones)
- Some fighting during the night
- Snakes
- Inconsistent UNHCR presence - "sometimes they come but they do not help"
  - No official information available, even for volunteers

## Already in place

- School staffed by combination of local voluntary teachers and refugees
  - French, English, German, Mathematics, Greek...
- Local volunteers *highly* active:
  - Non-food item distribution
  - Taxi service (eg to hospital)
  - Psychological support
  - Volunteer lawyer giving information
  - 2-3 hours per day medical cover (doctors including female)
  - Children's entertainment (cinema etc)
- Good procedures in place for medical emergencies
- Excellent hygiene promotion (graphics and translated text encouraging handwashing etc)
- Soap available

Overall we were deeply impressed by the dedicated efforts of the local volunteers.



Outdoor area showing sink and toilet/shower cabins



Toilet





Communal TV area



Typical bedroom

# Parenesti – 13<sup>th</sup> April 2016 10:00

Information only from informal interview with guard at gate.

## Initial information

- Closed detention centre, opened since 2012 for “illegal immigrants”
- Population size unknown but premises are expansive
- Location: [41.2673301696,24.5065269470](#)

## Population

- Only men, some Moroccans & Afghanis – reportedly no Syrians
- Likely a holding centre for deportations

## Miscellaneous

- Guard claims there are books
- There was psychological support for 6 months or so – but no longer
- Concern that people are not allowed to walk around freely - no signs of life outside
- Army commander did not respond to our request to speak by telephone
- Refugees supposedly given clothes, sanitary items etc





# Xanthi - 13<sup>th</sup> April 2016 12:00

Information gathered by talking to police and commander. We were allowed in to the administration building.

## Initial information

- Closed detention centre
- 150 people

## Population

- Includes Moroccans & Pakistanis
- Always 150 people – probably the capacity – but individuals move on regularly
- Most have applied for asylum

## Location/Physical Characteristics

- Well-hidden on outskirts of Xanthi town: [41.118087768,24.873256683](#)
- Former police academy

## Infrastructure

- Outdoor garden
- Billiard table
- Reportedly a cleaning service available
- Refugees clean their own rooms, cleaners hired for communal areas
- Food from catering company
- Refugees supposedly given clothes, sanitary items etc

## Issues/needs

- No translators
- There was psychological support for 6 months or so – but no longer

## Already in place

- Commander reports access for lawyers
- Overall this seemed to be as comfortable as a closed detention facility could be – refugees seen with iced coffee, police seem to be friendly.





# Lagkadikia - 13<sup>th</sup> April 2016 19:25

This camp is presently under construction. We were able to speak to builders, police and also extensively to a UNHCR staff member.

## Initial information

- Pilot project - camp to be managed *fully* by UNHCR
- Open facility
- Site of former refugee camp for Pontian Greeks (1993-2000)
- Ongoing heavy construction work
- Planned for 800-1000 people, later down to ~650
- Planning for integration of camp in to the existing local community
- **Update 21st April: Media report that new residents have started arriving**

## Population

- Expected to be Syrians and some Iraqis who are applying for asylum

## Location/Physical Characteristics

- [40.6271667480, 23.247991561](#)
- ~1km south of small village Lagkadikia, population 650
- 36km east of Thessaloniki
- 35,000m<sup>2</sup> site
- Expansive open spaces
- Long-abandoned buildings currently not inhabitable

## Infrastructure

- Initially accommodation in UNHCR tents
  - Later plans for container accommodation
  - Planning for large amount of space per person
  - Provision for residents to extend their own shelters
- Food
  - Initially catered
  - One existing building to be renovated into public kitchen, distribution of ingredients tailored to dietary requirements, training in cooking
  - Long-term plan: cash transfers to residents (towards self-sufficiency)
- Some existing rooms will be used as a school
- One existing building to be renovated in to medical facility with:

- A few beds
- Separate examining rooms for male/female

## Already in place

- Initial plans for *approximately* 50 UNHCR staff, including translators
- Medical NGO Médecins du Monde/Doctors of the World will work here
- Psychological support planned
- Security will be local police, site surrounded by a small fence

Groups who wish to work in this camp must apply formally through UNHCR Athens office. UNHCR report that a further 9 such camps are already planned and also that a further 11 similar sites would eventually be established - all in Northern Greece. There is a similar project running in the South/Central region.

UNHCR plan to integrate camp residents with the local community.







# Giannitsa: 14<sup>th</sup> April 2016 19:00

Spoke to friendly police however not granted access in to the camp. Interviewed one adult male resident (via translator) at the gate and UNHCR staff member by phone.

## Initial information

- Open facility. Residents show a card to enter; volunteers require UNHCR recommendation to gain approval from Ministry of Defence
- Military-controlled, police at gate
- Located on old factory premises
- 600-700 residents
- Mostly army tents with new big UNHCR tents

## Population

- Syrian, Iraqi, Iranian, Afghani
- Lots of families, 50% men
- Many came from Idomeni

## Location/Physical Characteristics

- [40.7647399902,22.4471416473](#)
- Adjacent to busy main road, small perimeter fence
- Appeared clean (improved since last visit)
- 3km from Giannitsa town

## Infrastructure

- 28 toilets, 15 showers (Source: UNHCR 30<sup>th</sup> March)
- Wifi coming (UNHCR)
- Food now catered (previously army) – significant improvement
- New - hot water
- New – IKEA-type houses
- Some charging points
  - UNHCR claim 75, resident reports ‘few’

## Issues

- Snakes and mosquitoes
- Boredom



- “people go to town in the day, unbearable here”
- Observed residents hitchhiking
- No TV
- Few residents cook food themselves

## Needs

- Entertainment/activities
- Transport to town

## Already in place

- UNHCR presence
- Metadrasis – translator
- Resident knew border was closed and was unable to Skype for asylum appointment
- Security good – police act on resident reports of crime
- Volunteers teaching English







# Cherso: 14<sup>th</sup> April 2016 13:30

Granted full access to camp. Observed all areas and spoke with a wide cross-section of the population, NGO's and officials.

## Initial information

- Open facility controlled by military. Control at gate.
- Groups require UNHCR recommendation to gain approval from Ministry of Defence to work.
- 2,500 residents according to several on-site NGO sources
  - 3,520 residents according to UNHCR (30<sup>th</sup> march)
- Tents – mostly army, some UNHCR

## Population

- Syrian/Iraqi
- Many families/children
- Most here for 6 weeks

## Location/Physical Characteristics

- [41.0943641662,22.768907546](#)
- 2km from Cherso village (population 650)
- Surrounded by fields, farmlands and swamplands
- Less crowded than on previous visit
- Perimeter fence now completed
- Cleaner than on previous visit

## Infrastructure

- Tents mostly with shading
- ~30 toilets, 5 showers with very limited hot water supply from single solar heater
- UNHCR report 60 toilets, 30 showers and 15 showers with hot water – certainly incorrect
- Water
  - Improvised tap-stands around perimeter. Very busy.
  - Same tap-stands used for drinking water and clothes washing
  - No bottled water.
- 2/3<sup>rd</sup> of camp now has floodlighting. No lights inside tents.

- After Green Helmets' project, all army tents have flooring of wooden pallets. Newer UNHCR tents without.
- Tents numbered
- Tent with charging point
- Enough food
  - acceptable quality (now catering)
  - many cooking food themselves
  - some buying own food
- One children's tent (Save the Children) plus outdoor children's play area under construction
- Woman-friendly space planned (by IRC)
- Wifi being installed

## Issues

- Drainage extremely poor to non-existent. All tap stands and the showers surrounded by standing water. Residents have to stand in water/mud to collect water/wash clothes.
- Difficult environment for strollers and those with impaired mobility
  - Road surfaces consist of coarse gravel
  - Muddy ground due to drainage
  - No disabled toilets or showers
- Mosquitoes and snakes
- Red Cross and residents report many skin diseases/infections
- Some fighting

## Needs

- Water containers
- School
- Mosquito nets, mosquito repellents?
- Hats/caps/sunscreen, more shadow nets?
- Consistent soap provision at tap stands
- More tap stands/sinks/washing basins
- Tea tent
- Designated social area

## Already in place

- German and Finnish Red Cross providing medical care 8am-6pm
- Public ambulance for emergencies
- IRC have 13 isobox shower units on site – not yet installed
- IRC installing septic tanks

- Norwegian Refugee Council arrived two days ago with a team
- Save the Children on-site
- UNHCR on site with translator
- Clothes/shoes OK for the moment
- Generally many more NGO's/groups present than on previous visit

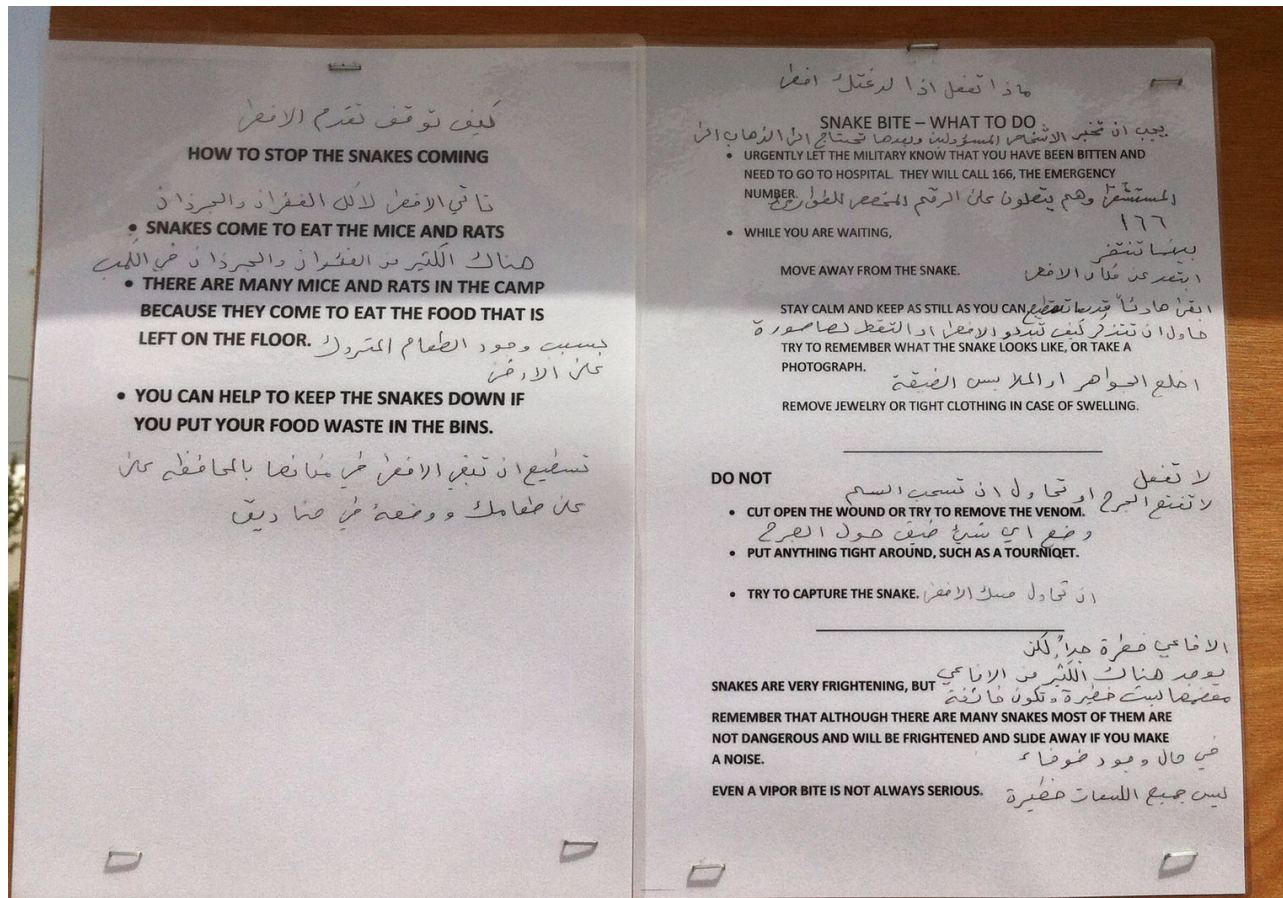


Toilet block with standing water - contaminated?





One water point - residents report nearly unusable due to low pressure



Snake information poster



The five showers, at north side of camp. Again, drainage problem.

# Nea Kavala (Polykastro): 14<sup>th</sup> April 17:20

Denied entry by army who refused to give information and were somewhat hostile. Many refugees came in and out of the camp: we accompanied ~40 teenage to middle-aged male residents with a translator to a football ground and also spoke to some families in broken English.

## Initial information

- Strictly military-controlled open camp - refugees show card to enter
- ~4000 people (UNHCR report)
- Army tents arranged in rows
- Save the Children, German Red Cross, UNHCR present.
- Norwegian NGO [A Drop in the Ocean](#) have access and take some volunteers

## Population

- Syrian, Iraqi
- 20% men, 40% women, 40% children (UNHCR report)

## Location/Physical Characteristics

- [40.99058914,22.624959945](#)
- 2-3km from Polykastro, near Lidl
- Infrastructure
- Children's play area now open
- 60 toilets, 30 showers
- UNHCR claim 15 with hot water, residents report no hot water
- 2,800 beds donated and on their way on 28<sup>th</sup> March; current status unknown
- Food
- cold
- Little fresh fruit/vegetables
- Army cleans bathrooms and picks up rubbish
- Internet since last week, very slow

## Issues

- No school/education
- One toilet per 65 residents, one shower per ~130 residents - *far* short of minimum humanitarian standards
- Little firewood
  - used to heat water for bathing so none available for cooking food



- some are cutting down trees in surrounding area for wood
  - Dropped at one side of the camp at 3-4am so unequitable distribution
- Army distributions disorganised/chaotic
  - Clothing distribution can involve just dumping clothes in a pile
- Extensive claims that army video “everything”, especially chaotic scenes, possibly on personal mobile phones
- Theft of mobile phones

## Already in place

- Samaritan's Purse were present on 28<sup>th</sup> March working on sanitation. No update.



# Alexandria 15<sup>th</sup> April 2016 12:15

We gained access to camp, toured with a senior volunteer and then also spoke with groups of males, a mother with children and to the army.

## Initial information

Open military controlled camp

Opened about ~4<sup>th</sup> April, 11 days ago

Capacity 764 – just reached. Not much room for more expansion

Ongoing measles outbreak – no new cases in 4 days but some still ill

## Location/Physical Characteristics

[40.6356239318,22.4545669555](https://www.google.com/maps/place/40.6356239318,22.4545669555)

On site of ex-military camp

Old buildings across the site, some now being renovated

## Population

Mostly families

Iraqi, Syrian, a few Afghan

## Infrastructure

- Registration:
  - Very detailed e.g recording clothing and shoe sizes
  - Army provide these details to volunteers who can then order/distribute exactly what is required
  - 'Ration card' system to ensure each individual receives same level of service – both for food and all NFI
- Long sink with ~15 taps in middle of camp. Residents drink tap water.
- No hot water
- Army food
  - 3 meals distributed together once per day
  - Cold
  - Volunteers provide fruit when able (most days)
- Free shop run by volunteers (see photo)
  - Shop opening times divided by tent (e.g "tent 1-50 at 10am, 51-100 at 10:45am etc")
  - Stocks hygiene/sanitary items, snacks, clothes, long-life milk
- Showers – separate showering times for men and women
- One family per tent
  - Tents numbered

- Camping beds with mattresses
- Army very kind
  - Volunteers say they often take a collection and buy chocolate etc for children
  - One male resident said relationship with army/officials “very very good”
- No wifi

## Issues

- Mosquitoes – bites taking up excessive doctor time
- Particularly significant snake problem
- Hot water installation has been delayed a few times – residents awaiting eagerly
- Little lighting
- Toilets being cleaned twice per day though one report they are still unclean
- Residents not allowed to make fires - cannot currently cook for themselves and would like to
- Only one hot meal distributed since opening

## Needs

- **Nurses and doctors** - longer term (2 weeks plus), self-funding. Medicines will be provided.
- Transportation – hospital 45km away
- Ongoing need for baby food, milk and milk bottles (only volunteers paying for this now)

## Already in place

- Main group working and funding site: <http://www.refugeesupport.eu/>
  - 2 full time camp managers on-site from ~18th Apr
  - Excellent cooperation from army/officials
  - Free ‘shop’ constantly re-stocked with essentials
- IRC and InterSOS just arrived
- Army doctor 9am-12noon
- Funding secured and work about to start on renovating abandoned buildings to include:
  - Communal kitchen
  - Social area
  - Resident-run shops
    - Barber shop
    - Hairdresser
    - Beauty salon
    - One other
  - School
  - Toilet and shower building
  - These are all awaiting sign-off by Ministry of Immigration in Athens

- Children's playground planned
- Wifi installation planned
- Mosquito nets on the way
- Charging stations (busy)
- One kettle per tent now distributed ~20th April
- Volunteer reports UNHCR information sessions three times per week however residents interviewed were not well informed about asylum options etc



The camp's free shop being restocked by a volunteer







# Nea Chrani Municipal Stadium (Pieria): 15<sup>th</sup> April 2016 18:00

We interviewed officials and a reasonable cross-section of the population who came to speak to us outside the administrative building, where we could see all the tents. We were not permitted to enter the camping area.

## Initial information

- Public stadium
- 310 people
- Opened March 25<sup>th</sup>
- Military controlled, police present
- Previous plan to transfer all residents to Petra
  - Was scheduled to be closed on 15th April but been now given a four day extension
  - Report that UNHCR told volunteers that they now expect site to be active until August
- 75 tents, without flooring

## Location/Physical Characteristics

- [40.31018066,22.5411624908](#)

## Population

- 250 Syrians, 60 Iraqis
- 110 are children
- Some pregnant women

## Infrastructure

- Food from catering, including hot food. Supplemented by volunteers.
- ~9 showers segregated by sex with three solar water heaters
- Communal tents:
  - Women's tent
  - Men's social tent (coffee shop)
  - Children's tent and outdoor play area; toys given by local volunteers
- TV
- No wifi

## Issues

- Feeling of lack of support from municipality
  - Not helping with sewage issue
- Scabies widely reported
- Medical personnel no longer on site

## Needs

- **Medical staff**

## Already in place

- Local volunteers seem to be very active
- UNHCR comes once a week (so once or twice so far)
- Information about taking bus to nearest town
- Good relationship between volunteers, officials and residents



Thank you People of ...

GREECE The  
History will

Remember your Housing





Showers



# Diavata 15<sup>th</sup> April 2016 09:00

We gained access to camp, allowing us to talk to a fair cross-section of residents, including through a translator. By chance, we didn't speak to children.

## Initial information

- Open facility but 10pm curfew
- Police control at entrance, some military presence
- 2,040 residents

## Population

- Many Iraqi & Syrian; also Palestinian, Afghan, Kurdi, Iranian
- 90% speak Arabic
- Most in process of asylum etc

## Location/Physical characteristics

- [40.700920104,22.864048004](#)
- Located in an industrial area, former military base
- Old army buildings throughout campsite
- Supermarket 15mins walk away, local market every Wednesday
- Clean and well organised

## Infrastructure

- 53 toilets counted including several with wheelchair access
- Adequate showers but hot water very limited
- Lighting seems good
- Housing – 400 units total
  - Approximately  $\frac{3}{4}$  humanitarian tents (UNHCR, UKAID, possibly army),  $\frac{1}{4}$  IKEA-type houses
  - 'Mixed' neighbourhoods (not an Iraqi area, afghan area, etc)
- Significant number of charging points
- Two canteens on-site
- Food
  - Catering, 3x per day including vegetables
  - Breakfast included milk, tea, juice croissant and fruit
  - Clinic on-site, three rooms, currently 24h opening



## Issues

- No wifi
- Snakes
- Many charging points are outdoors and unsheltered so would be unsafe in rain
- Some residents preferred tents over IKEA-type houses in winter and summer as these stay at a more comfortable temperature
- Little space between tents, which are arranged in rows
- One report that distributed clothing was sometimes very worn/with holes
- Toilets cleaned with a hose which seems to result in some water around the toilets

## Needs

- Upgrade of hot water provision
- Ingredient distribution to allow refugees to cook for themselves?

## Already in place

- Medecins Du Monde, Hellenic Red Cross, WAHA and Praxis operating clinic
  - Psychological support
  - Female doctors
  - Well stocked, each org has own cabinet
- Sanitary items distributed each day
- Women and children space planned
- Active facilitation of asylum applications
  - Free bus available to asylum office, appointment days known far in advance
- Language lessons (English, Greek)
- Refugees can get involved in voluntary work if they wish
- Private cleaning company daily
- Translators on-site
- No crime reported
- Deep respect between residents, officials, NGO workers etc
- “Honestly I’d rate this camp five stars” – elderly male resident



# Veria (Armatolou Kokkinou): 15<sup>th</sup> April 2016 17:00

Gained access to the premises but not permitted to enter any residents' accommodation. We spoke primarily to local volunteers, as well as a few residents through a translator.

## Initial information

- Open military camp
- 400 people – at capacity
- Opened ~20<sup>th</sup> April
- Accommodation is in houses – no tents

## Location/Physical Characteristics

- [40.486431121,22.2467422485](https://www.google.com/maps/place/40.486431121,22.2467422485)
- Beautiful, expansive former military base

## Population

- 10 single males
- Otherwise all families

## Infrastructure

- Squatting toilet cubicles outside; now toilets inside buildings also operational
- Tap water non-potable, bottled water distributed
- Army cooks food
  - Observed a relaxed food distribution, including fruit, with a very small queue.
  - Several meals distributed at once in containers residents take home
- Small stock of non-food items and a “request list” system
- Medical examination room
- Limited hot water – single solar heater
- No wifi

## Issues

- Gynaecological medical cases are referred to Edessa – 50km
- Outside toilets not segregated by sex

## Needs

- A few medical gaps – being addressed
- Connection of sewers to municipal system required and planned

- Requested donations:
  - Tableware, sheets, pillows welcome
  - Pans and pots eventually to allow residents to cook
  - A projector (for a social space)

## Already in place

- Volunteers split themselves in to three types of shifts
  - Warehouse/distribution
  - Medical
  - Activities
    - art etc
    - mostly at weekends
    - three residents also volunteering
- Medical provision:
  - Army doctors during the morning – male
  - Volunteer doctors including female some afternoons
  - Dental cases sent both to public and private dentists
  - Midwife hired for night time
  - Scabies-free
- Plans to start a nursery
- Translators on site
- Distributions on an organised ration card/list system
- Plans to support residents to cook for themselves in future
- Plans to move residents in to housing in nearby community – one family already moved
- Residents overall highly satisfied







# Petra Olympou: 16<sup>th</sup> April 2016 10:45

Gained access. We toured with one young adult female resident who also translated for others. A 'focus group' type discussion was undertaken in another family's tent with a middle-aged male and his family; this individual gave his views and was also asked to translate some questions to others in the room including children. Finally, we spoke to the site's army commander.

## Initial information

- Open, military-run camp
- 1,000 people, capacity: 1,100
- Accommodation: tents

## Population

- Iraqi & Syrian
- All Yazidi
- All encountered came from Idomeni
- No fighting, distributions reportedly calm

## Location/Physical characteristics

- [40.198074340,22.3211822509](#)
- Remote mountainous area:
- 4km from Petra village, 25km from Katerini
- Some market nearby
- Tidy

## Infrastructure

- Standard military canvas tents
  - on concrete or gravel
  - no flooring (just tarpaulin)
  - observed army distribution of mattresses
- Food
  - Army food distributed 3x per day
  - Report of queues (30mins-2hr) for each meal
  - Limited fruit
  - **No baby food**
  - 'Ration-card' type system in place
- Residents don't drink tap water

- One report that only 1 litre bottle distributed at lunch time
- another said they “receive enough”
- Unsure whether residents dislike tap water or have been told it’s not potable (“No drinking”)
- ~ 15 showers
  - Cold
  - Women-only showers with small private outdoor changing area but adjacent to other showers
- 10 toilets southeast side, 20 northwest
  - Observed cleaning - residents say once per day
  - All toilets western style
  - Evidence of unsuccessful attempts to squat over these
  - High toilet seat - inaccessible for children, who use the floor
  - Most were dirty and with flies
  - No disabled provision
  - Not split by gender
- Connectivity:
  - No wifi
  - Usable mobile phone signal (Vodafone and Cosmote).
  - Usable 3G data signal (Vodafone)
- Small market stall run by resident
- Charging points in a building 8am-10pm, too few

## Issues

- Medical
  - One male army doctor (say residents)
  - “He only has two medicines” and “they will not take us to hospital”
  - No medical provision at night
- Snakes, Scorpions
- Children feel unsafe at night
  - Scared of snakes/scorpions
  - No lighting, even at toilets

## Needs

- **Multiple residents reported not enough food & food not nutritious**
- Competent and thorough assessment of medical provision
  - Requested by middle-aged male: female doctor/gynaecologist, paediatrician
- School & kids activities
- Flooring for tents
- Lighting – little installed, not all working
- Improved shower drainage (tapstands were a little better)

- Hot water
- Summer shoes
- Soap for washing clothes
- Cooking utensils/facilities/firewood

## Already in place

- CYCI - distributions
- Army have one translator
- Good relationship between residents and army
- Bus to Katerini, once per day - €2.40
- Army commanders: "If anyone wants to come here and help [distribute etc], I have no problem with that. Come to me, show me your [NGO] papers and tell me what space you need, I give you it, no problem."
  - We have name of army commander, please contact us if this is helpful for you.







Residents appear to be cutting down surrounding forest in order to heat water for bathing

# Ktima Irakli 16th April 2016 13:00

Gained access to camp and spoke to a reasonable range of English-speaking residents and military official.

## Initial information

- Open, military run camp
- Population: 190
- Accommodation in tents behind a hotel
- Easily access to camp
- No/few volunteers

## Population

- 60% Syrian, 40% Iraqi/Kurdi
- One blind man, one man in wheelchair

## Location/Physical characteristics

- [40.256320953,22.367017745](#)
- Clean
- 15km from nearest hospital

## Infrastructure

- Numbered tents
- Small medical room
- Food from catering
- 3 toilet cubicles outside plus two showers
- More toilets and shower with hot water inside (accessible to refugees)
- Residents drink tap water
- Communal areas with
  - barbeque grill
  - kettle
  - charging stations
  - playground
- More charging stations inside
- Wifi
- TV



## Issues

- Only one military official and the hotel owner on-site during visit

## Needs

- Some volunteer groups (note: small camp)
- Requests for shampoo, tea, mattresses/blankets, oil, **baby food/milk**, sunscreen, solar lights for tents and most of all sanitary pads
- Female child: limited toys/games/entertainment here
- School

## Already in place

- Bus to Katerini, once per day - €1.80
- Police stop fights, security OK
- Irregular UNHCR presence
- Doctors from public hospital volunteer after their shift
- Construction work (water & sanitation?) in progress
- No snakes here yet
- Military say they intend to pay for vector (insect) control
- Local owner of hotel runs a free shop of donated items
  - Good relationship with hotel owners

Adult male resident: Ktima Irakli worse than Eko Polykastro as much less support from NGO's/ and volunteers here







ΥΠΕΡΑΣΤΙΚΟ  
ΚΤΕΛ  
ΠΙΕΡΙΑΣ Α.Ε.

Δίκτυο 15 - 60100 - Κατερίνη  
Τηλ.: 2351 0 23313

### BUS FROM FARM HERCULES TO KATERINI

<u>MONDAY - SATURDAY</u>	<u>SANDAY</u>
07:30	15:40
08:15	16:40
10:05	18:40
14:20 but SATURDAY 14:05	19:40
15:45	
16:40	
18:40	
20:55	

**PRICE TICKET : 1.80 euro**

### BUS FROM KATERINI TO FARM HERCULES

<u>MONDAY - SATURDAY</u>	<u>SANDAY</u>
06:40	13:00
07:20	14:30
13:00 but SATURDAY 12:45	15:30
14:30	18:30
15:30	
19:45	

**PRICE TICKET : 1.80 euro**



# Nireas Camping 16<sup>th</sup> April 2016 16:30

Granted access and spoke to army, police, a group of females through translator, a teenage boy and an older woman with her husband.

## Initial information

- Open facility
- Private land rented by Ministry of Defence, army on-site
- Approx. 360 refugees, expecting 80 more today (16th April) - would be over capacity
- Opened ~22<sup>nd</sup> March

## Population

- Mixed Syrian, Iraqi, Afghani, Iranian, Kurdi

## Location/Physical characteristics

- [40.1780371,22.551568](#)
- Active/open camping ground (some Greeks here on holiday)
- Fairly tidy

## Infrastructure

- Canvas tents and holiday house rooms
- Smaller families share a tent
- No flooring – on grass and rocks
- Sleeping bags, no mattresses
- One communal cooking stove with two gas rings
  - Not enough – causes conflict
- One shower block for men, one for women
- Western sitting toilets - “we have enough”
- Lights throughout campsite, not all operational
- Food
  - Used to be army – complaints
  - Now catering 3x a day – good
  - Fruit
- Residents mostly drink tap water
- No dedicated clothes washing sink/facility
- Wifi
- Showers – hot water broken “last three days”
- Charging points



## Issues

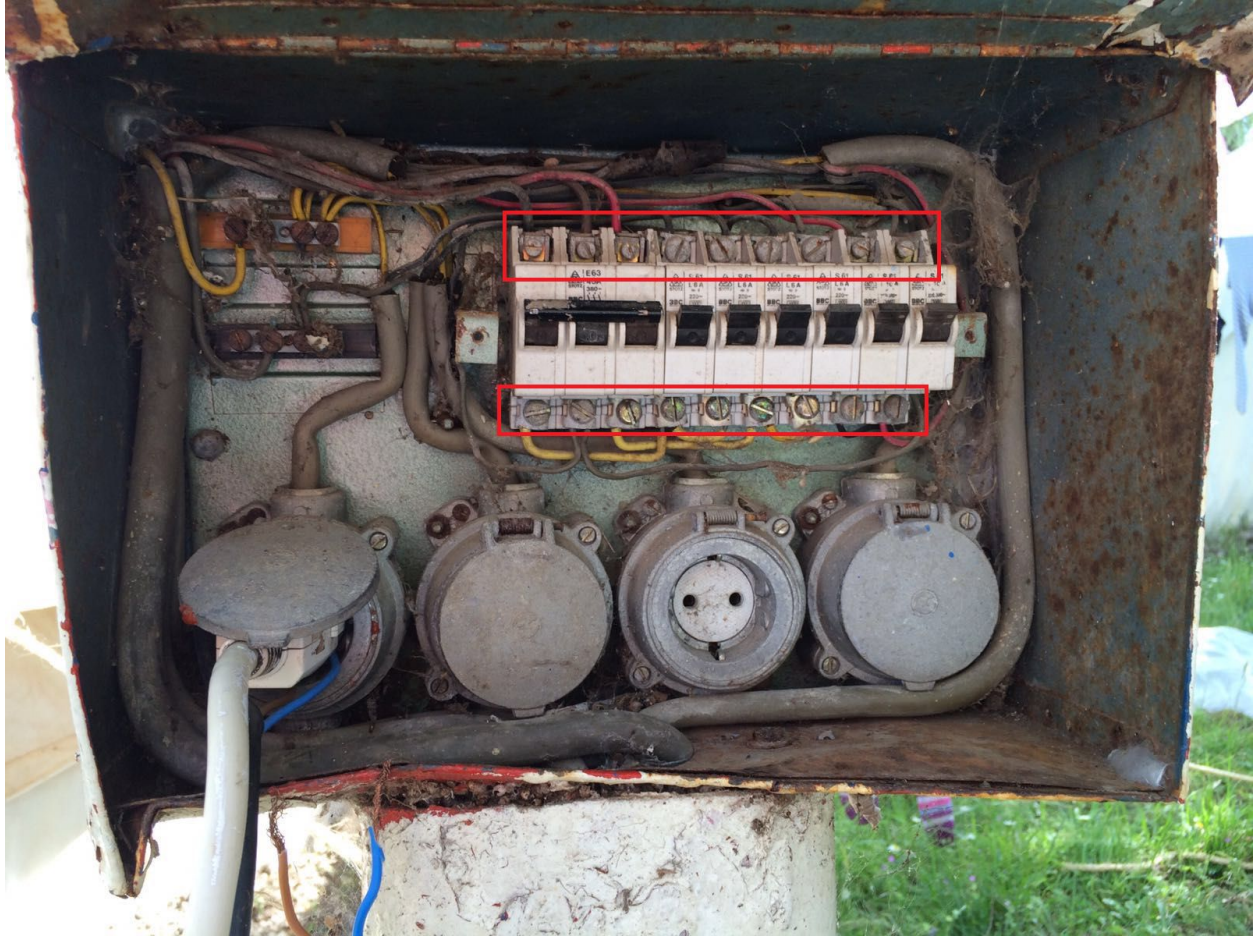
- Residents worried about children
  - “they play with everything” and there are many dangers around
  - river nearby – partially fenced off but fence on bridge over the water is completely broken, even an adult could slip through
  - river currently dirty, standing water
- Residents had a “peaceful protest” but police threatened to arrest if another protest held
- **Electrical equipment with live bare metal at child height** (cover(s) missing, see photo)
- Some residents have run wires to their tent (for light)
- Mosquitoes
- Snakes/scorpions
- Some tensions between landowner and refugees

## Needs

- Medical assessment and support
  - Army says ambulance does not come.
  - Army calls taxis, paid by patients (30 euros each way).
  - No translators at hospital.
  - Residents report army doctor rarely gives medicine
  - Doctor comes “once or twice a week”
  - One pre-teen male with large skin rash “for a week”, mother worried but no doctor available
- Flooring for tents or mattresses
- Lights for tents
- Mosquito nets/repellent

## Already in place

- No NGO presence – IRC may be coming
- UNHCR but they do not come in
- Children have bicycles
- Baby food and milk available
- Military distributing clothes (from mini market)
- Two residents teaching languages
- “The service is good”



Electrical box at northwest of camp at child eye-level with live bare metal (highlighted)





Clothes washing



Flimsy fencing which comes away from the bridge deck/floor



Communal cooking area



# Orfeas Hotel: 16th April 18:00

We spent a short time in the lobby chatting to residents and Praksis social workers.

## Initial information

- 164 residents
- UNHCR rents the hotel
- Each family in hotel room
- ~25 recently moved to houses in Athens

## Population

- Only Syrians encountered
- All applied for asylum and most have had interviews

## Location/Physical characteristics

- [40.023169, 22.576083](#)
- Nice hotel

## Infrastructure

- All hotel facilities
- Wifi
- Hotel food – hot, varied, nutritious, includes fruit, flavoursome
- Drink tap water but don't like it

## Issues

- None

## Needs

- None

## Already in place

- Praksis social workers living on site
- Receive baby food and nappies
- Doctor once a week
- Plans to move all residents to housing and possibly close



# Larisa-Koutsochero: 16<sup>th</sup> April 2016 19:50

Granted access with Arabic translator so spoke to extremely wide cross section of Syrians. However vast majority of camp was Afghan. We spoke to one teenage/young adult Afghan male (in English) and he translated for a few others. We spoke to army and also by phone to Medecin Du Monde camp coordinator.

## Initial information

- 987 residents
- In tents
- Capacity 2,000 with only ~ ½ of site occupied
- 9pm curfew

## Population

- ~80% Afghani, 20% Syrian, two Iraqi families
- None/few have registered for asylum
  - Residents report ministry of Defence visited and said they plan to register everyone within two week
  - UNHCR came once and said registration will start next a month (May)

## Location/Physical characteristics

- [39.6149597167,22.2468585968](https://www.google.com/maps/place/39.6149597167,22.2468585968/@39.6149597167,22.2468585968,15z)
- Next hospital Larissa, 15km

## Infrastructure

- Standard military tents + 3 big standard UNHCR tents
  - No floors
  - Camping beds
  - Unsure if mattresses?
- Charging stations
- Wifi - very busy, only in one small place, creates tension
- Payphone area but only for national numbers
- Water in taps was examined by doctor and residents now drink it
- Food
  - Changed recently to catering
  - Hot food
  - Residents more satisfied
  - Oranges, milk

- “The food now is good”
  - Some buying food and self-cooking
- Many toilets
- Observed working lighting
- Many bins

## Issues

- Security
  - Some ethnic tensions
  - Multiple reports of significant alcohol consumption on site
  - Young adult Syrian woman reported feeling unsafe at night:
    - Many men around, often drinking
    - Female friend assaulted recently
    - “If we want to go to the toilet, we have to ask two men to come with us for security”
    - Toilets/showers not split by gender (mentioned without prompting)
  - Reports of one “huge fight”, officials did not intervene, community leaders defused
- Very hot/dry during the day, extremely dusty when windy
- Toilets
  - Western-style
  - Syrians OK with this, Afghan requested squatting toilet
  - Some children need help from parents to use
- Lots of snakes, some scorpions
- Medics report cases of parasites
- Syrian woman reports (local?) volunteers wearing culturally insensitive clothing (“half naked”) and that they excessively video their work (mostly playing with children)
- Report of a tent fire that residents had to extinguish themselves

## Needs

- **Women need sanitary products, underwear, hijab**
- **No distribution of soap, shampoo, toilet paper (residents buy own)**
- Lights in tents
- School & other activities
- Summer clothing
- More charging points
- Fire points and procedures



## Already in place

- Medical care
  - MDM, Hellenic Red Cross and army doctors on site
  - MDM/Hellenic Red Cross daytime
  - Army doctors at night
  - MDM coordinating with Ministry of Health
  - Volunteer doctors from local hospital
- Baby food and pampers
- Prayer area
- Police/army generally friendly with occasional exceptions
- UNHCR came “for the first time” recently





# Volos 17<sup>th</sup> April 11:15

We were not allowed to pass the police checkpoint however we spoke to a friendly police officer who had never been inside the building where residents sleep. After this, we found a group of teenage Syrian males walking nearby, who we spoke to extensively through a translator.

## Initial information

- Open facility controlled by military and guarded by police
- 200 residents inside a building
- Opened ~13<sup>th</sup> April (4 days)

## Population

- Syrian families
- ~80 children

## Location/Physical characteristics

- [39.382160186,22.8665962219](https://www.google.com/maps/place/39.382160186,22.8665962219/@39.382160186,22.8665962219,15z)
- Located inside former car shop
- Industrial area
- ~20km from Volos

## Infrastructure

- Food from military
  - Police guard indicated plans for catering company to start tomorrow
- Residents told us everyone sleeps in one room divided in to three section
  - Sleeping on on blankets on the floor
  - Police guard thought the room was divided in to family units
- Showers with hot water in isoboxes
  - Men and women on alternate days
- Toilets – ~4 male, ~4 female cubicles
- Tap water signposted as not drinkable
  - One bottle per day with food
  - Residents are given more on request - get enough

## Issues

- Police checkpoint keeps 'ration cards' whenever someone leaves the facility, meaning their family/friends cannot collect their food on their behalf, for when they return
- No bus stop nearby
- Some walk 2hrs to shops etc
- Accommodation
  - Families next to strangers, men
  - Little privacy
- Medical care
  - Guard indicated 24/7 medical care available with male & female doctors
  - Teenagers said the medical cover was intermittent even in the day time
- Snakes
- No wifi anywhere in the area

## Needs

- **Food** – teenagers were encountered picking food from bushes
- Clothes especially underwear – the teenagers had only the clothes they were wearing
  - Reportedly none distributed in camp yet
- Mattresses/sleeping mats
- Transport – nearest town appears to be 20km away
- Wifi - none in surrounding area
- Hygiene items – soap, shampoo
  - Toilet paper was in place but finished a few days ago

## Already in place

- Police said some local volunteers playing with children etc
- Relationship with military is OK
- Teenagers felt safe
- Teenagers said UNICEF came and said they would start registering residents for asylum etc
- Police said UNHCR came but teenagers said they haven't, after being shown UNHCR logo



# Fthiotida (Thermopiles) 17<sup>th</sup> April 2016 15:50

We spoke to a group of mostly young adult males outside through a translator and to the government staff managing the camp.

## Initial information

- Open facility in a spa hotel, run by public sector (Greek govt)
- 300 people in the hotel rooms – but beds observed in use in corridors too
- Opened in January

## Population

- Nearly all Syrians
- Mostly families – 100 children

## Location/Physical characteristics

- [38.7934341430,22.5270404815](#)
- Close to a thermal springs
- Surrounded by forestry
- On outskirts of Thermopiles
- Next hospital 20km away

## Infrastructure

- Hotel stuff – tap water drinkable, hot showers, wifi
- Plans to use a 2<sup>nd</sup> building to house another 300 within next two weeks
- Food
  - Army comes only to distribute food
  - Residents say not enough
  - Little/no fruit
  - All food cold
  - No baby milk
- NFI's
  - Available
  - limited supplies
  - hard to access
- Hotel staff claim 24/7 nurses
  - Residents say nurses leave at night
- Management claim they can call hospital ambulance and they also have a driver to transport people to hospital. Plans to hire a doctor (already looking).

- Residents say it is very difficult to be taken to hospital

## Issues

- Security – private security company hired by government
  - Some security issues reported anyway
- Management and residents report that no donations are accepted at the site
  - Residents claim management turn away volunteers with needed items
  - Management claim they cannot accept food items and that they redirect NFI donations to the office of the municipality
- Tensions between residents and camp management
- Little/no NGO presence
  - Residents say we were first group in 6 weeks to come with a translator and talk to them
  - Some NGO's came once or twice but only spoke to camp management
- Intermittent smell of sulfur from hot spring nearby

## Needs

- **Thorough assessment** of what support is needed, especially **with input from residents**
- Hygiene/sanitary products
- Tea, milk, sugar
- Baby milk
- Mosquito repellent – very limited distribution currently

## Already in place

- Management say local nurse taking care of children, someone teaching English
- Resident teacher observed - painting with children
- UNHCR paid one visit in last two months (management).
  - Residents report they came twice and didn't bring translators, spoke only to management and then left.



Painting/art activities

# Ritsona 17<sup>th</sup> April 2016 19:00

We accessed the camp and spoke with an extensive cross-section including women with children, a midwife, various volunteers, a group of men and women in wheelchairs and an elderly man.

## Initial information

- 800-900 people, appeared at capacity
- Accommodation in tents
- Opened 13<sup>th</sup> March

## Population

- Syrians, Iraqi, Afghani
- Many children

## Location/Physical Characteristics

- [38.387504577,23.5037994384](#)
- 4km to Ritsona, ~17km to Chalcis
- Amongst a wooded area

## Infrastructure

- Tents
  - No flooring
  - Most sleep on blankets, some military/camping beds which are “uncomfortable”, a few thin mattresses
- Outside lighting at most of site
  - Possibly does not cover all sleeping areas?
- No internet/wifi
- Food
  - Catering, hot everyday
  - Newly introduced ration card system
  - Some special provisions e.g for pregnant women
- NFI's – seem to be reasonably covered
- Water brought in by tanker
  - Tap water marked as non-potable
  - Sometimes water runs out in evening and is only refilled around mid-day
  - Former commander: tanker comes three times per day but it's still not enough
  - Bottled water – routinely 1.5 litres/person/day including for babies



- “we get enough”
- Showers
  - 4 hot but 1-2 of these not working
  - ~10 in total.
  - No disabled provision. Man in wheelchair showers with bottled water in toilet cubicle.
- ~25 toilets at central concreted area
  - Separate male/female toilets in the same space
  - No toilet paper in cubicles - stocked daily but goes missing
  - One disabled toilet
- Big tent near entrance with:
  - charging station
  - Barber
  - TV
  - School
  - leftover food (for taking)
  - Two gas stoves in use by resident
- Women’s space
  - next to medical tent
  - midwives present
  - distribution of sanitary items etc
- Medical clinic (Red Cross) – 10am-2pm, 4pm-7pm

## Issues

- Somewhat dirty - litter
- Some tension over lack of showers
- Man in wheelchair reports boredom and thinks this may cause tensions in future
- Hard for wheelchairs to access non-concreted areas between tents
- Women and children can feel unsafe at night
  - Camp in wooded area
  - Reports of wolf noises
  - Snakes and spiders
- Mosquitoes
  - Some standing water e.g at showers
- Tents quite close together and residents make fires – possible fire risk. Unsure if procedures in place.

## Needs

- Elderly male Syrian requested Arabic-style toilets
- Volunteers looking for skilled breastfeeding support – have contact details, please ask
- Volunteers for cleaning/tidying and supplies

- Women requested:
  - Need underwear, long blouses/skirts (summer-wear), hijabs, deodorant
  - Would like to cook themselves – currently have to buy ingredients to do this
  - Lighting inside tents
  - More consistent education provision - schooling irregular & can be brief classes
- Potable water supply - chlorination of water tankered in?

## Already in place

- Hellenic and Spanish Red Cross
- Lighthouse Relief (distribution)
- Many local volunteers
- Relationships between ethnicities, with volunteers and with officials – all good
- UNHCR on-site fairly regularly
- Bus to town – €2.50 each way
- Reports plentiful doctors in daytime, with translators.
- Prayer area
- Volunteer plans to create a restaurant



Women's space



Tents

# Piraeus Port: 17<sup>th</sup>-19<sup>th</sup> April 2016

Access to all areas. One team member slept here for three nights and was joined one morning by rest of the team. We spoke to a range of officials, residents and volunteers.

## Initial information

- 3,500 people and reducing
- Unofficial open camp
- Chaotic environment
  - Some leaving for official camps, others returning from these
  - Authorities moving residents around – active port now getting to busy season
  - For now transfers to other camps are voluntary (source: UNHCR corroborated by two refugees in queue for transfer)
- Residents were asked to have their papers stamped
  - proves they were resident of Piraeus on ~18<sup>th</sup> March.
  - Now police are mostly refusing access to those without the stamps i.e new arrivals not permitted
  - Some attempt to sneak in

## Population

- Highly varied demographics, both by nationality and age

## Location/Physical characteristics

- Port gates are numbered starting E1
  - There is a warehouse space located between E1 and E2, known as E1.5 (aka “Stone Warehouse”)
- E1 and E1.5 currently host refugees in tents. Some inside the E1 passenger terminal and the Stone Warehouse building. At the moment, E2-E10 seems to be clear of refugees
- E1: [37.942314147,23.623359680](https://www.google.com/maps/place/37.942314147,23.623359680)
- E1.5: [37.943881988,23.6303730010](https://www.google.com/maps/place/37.943881988,23.6303730010)

## Infrastructure

- Army food extensively supplemented by donations and volunteers
- Reasonable lighting throughout

E1



- Quite dirty throughout
- Mostly sleeping on blankets on floor
- Passenger terminal:
  - building used for shelter
  - Toilets (sometimes closed) and medical room inside
- Outside:
  - tents of poor quality
  - two large tents used for shelter
  - 24 toilet cubicles
  - Medical teams active
- Showers – ~8 in total. Opening times unknown.

#### E1.5

- Stone building as shelter and warehouse/distribution point
- Showers **only 10am-6pm**, very busy
  - 4 women's showers on west side
  - 4 men's showers on east side
  - Unclear why showers only for 8 hours per day
  - One solar water heater each – water mostly cold
- Tents at back outside
- Reasonably well-lit
- ~20 toilets west side
  - Individual cubicles mostly split by gender
  - no handwashing nearby except two taps inside women's shower building
- Also ~3 cubicles and two sinks inside Stone Warehouse
- Very little running water around the site

#### Issues

- Camp at quayside – children play near water's edge
- Distributions not always orderly
- Water and sanitation situation very poor, especially E1.5

#### Needs

- Some additional tents
- Tapstand and/or washing basin
- Additional showers or for **current showers to remain open 24/7**
- More cleaning of toilets/showers

## Already in place

- “Czech Team” at Stone warehouse – team of ~7 medium-long term volunteers. Experienced and make efforts to ensure equitable distribution across all gates.
- Security OK throughout
  - Police, Port Police, Coast Guard and private security around 24/7
  - Observed these officials intervening in a fight.
- REMAR SOS team on site
- Drop in the Ocean present
- Hellenic Red Cross and Medical Association of Piraeus on-site
  - HRC seen distributing food and water
- UNHCR observed though residents and volunteers report their presence is only occasional
- Many local volunteers





E1



E1.5

# Schisto 18<sup>th</sup> April 2016 16:30

No access (require Ministry of Migration Policy permission) however spoke to friendly military commander and to an English-speaking Afghan with a child outside.

## Initial information

- Open facility with ~2000 people
- Military controlled
- Opened since 22<sup>nd</sup> February 2016

## Population

- Mainly Afghans, some Syrian

## Location/Physical Characteristics

- [37.979850769,23.5932655334](#)
- Former military base
- Southwest Athens/Piraeus
- 50m away from highway

## Infrastructure

- Food – catering
- Army distribution of NFI's
- Canvas tents
  - Mostly shared
- One charging place – very busy
- Afghan man said there were “not enough toilets” – similar reports by another source
- Water
  - Can drink tap water
- Showers
  - Afghan man says cold only
  - Army & UNHCR factsheet claims hot water
- No wifi

## Needs

- Nothing requested



## Issues

- Sharing of tents
  - Reportedly some single males in same tent as women with children
  - Afghan man thinks this is uncomfortable for women
- Sanitation situation appears to be unsatisfactory
- Report of problematic alcohol usage

## Already in place

- Army doctor 24/7 and an ambulance seen on-site
- Report that Hellenic Red Cross is present
- Save the Children on site
- UNHCR on site regularly
  - Commander expects everyone to be “registered for asylum soon”
- Some school/education (details unclear)
- Afghan man says “Police have been doing their job”

# Skaramagas 18<sup>th</sup> April 2016 18:45

Gained access. Toured and observed the site and spoke to women, children and resident volunteer (no translators).

## Initial information

- Open camp at port
- Accommodation in isoboxes
- 1600-2000 people and growing
- Capacity 1600 but ongoing construction works to expand capacity – lots of room on site
- Opened 11<sup>th</sup> April

## Population

- Syrian, Iraqi incl. Yazidi, Kurds
- Mixed religions

## Location/Physical characteristics

- [38.01525878,23.5981616973](#)
- On quay of port (seaside)
  - Other separated areas of the port are still active

## Infrastructure

- Accommodation in isoboxes (cabins)
  - Two rooms with two bunk beds each
  - One bathroom with toilet, sink and shower (incl. drinking water and hot water)
  - Air conditioning
  - Lighting inside
- Food
  - Hot food, catering – “great”
  - Each family/household has a ration card so only one person has to queue

## Issues

- Location: bad air quality/dusty
- Messy/dirty
- Remnants of abandoned buildings/construction works
  - Children playing in these dangerous areas
- No green space on site

## Needs

- Syrian resident trying to organise resident volunteering – request for hi-vis jackets and cleaning supplies (we have contact)
- Shaded areas
  - Observed some seated residents supporting cardboard over themselves for shading

## Already in place

- Movement on the ground – planned kids activities/school
- UNHCR presence
- Some refugees selling vegetables inside

One of the best accommodation options we found however the site is still in development so does feel a little like a construction site at the moment.



Children playing with fire and industrial materials



Bedroom







Houses nearest to sea

# Eleonas 19<sup>th</sup> April 2016 09:30

Gained access and spoke to several residents, UNHCR and a govt. official.

## Initial information

- Open facility of ~1600 people
- Accommodation in isoboxes
- Opened August 2015
- Space available for expansion

## Population

- Mixed Afghan/Syrian/Iraqi/Iranian/African (unsure which countries)

## Location/Physical characteristics

- [37.9820861816,23.6980018615](#)
- Central/west Athens
- Industrial area

## Infrastructure

- All isobox-type cabins
  - Two rooms with two bunk beds each
  - One bathroom with toilet, sink and shower (incl. drinking water and hot water)
  - Some with air conditioning
  - Lighting inside
  - Inside of cabins not observed but reportedly sleeping in beds without mattresses (on blankets)
- Wifi – “slow”
- Bins throughout – site clean
- Distribution
  - Observed food and an NFI distribution
  - Ration card system – calm
  - Catering – includes honey, juices, croissant, rice, macaroni, potatoes, oranges/apples
  - “Sometimes good, sometimes not”
- Tap water drinkable
- Showers - hot

## Issues

- Possibly area with air pollution
- Non-specialist government officials assisting with asylum procedures

## Needs

- Air con for some cabins
- Summer clothes

## Already in place

- UNHCR on-site
- NGO Nostos-lasis distribute food/NFI's, cleaning, infrastructure maintenance
- Greek lessons for adults currently starting
- Govt. official reported school bus just started taking children to local school for Greek lessons
- English lessons on Friday/Saturday
- Hellenic Red Cross medics on site
- System to use computer for skype call for asylum services
  - Met one person who successfully made an appointment





# Oinofyta 19<sup>th</sup> April 2016 10:00

We gained access and spoke primarily to two teenage girls and their parents, as well as the military site commander (who was highly cooperative).

## Initial information

- Open facility with police & military on-site
- Opened 13<sup>th</sup> April
- Population: 40
- Only eight tents currently in use
- Capacity – 300
- There are 400 physical spaces inside tents however the site commander, who has some experience from Ritsona camp, says he will not pack the camp – aim for one family, one tent.

## Population

- All Afghan

## Location/Physical Characteristics

- [38.323616027,23.619438171](#)
- 60km from Athens
- Fairly remote
- Sits on a busy road in an industrial area

## Infrastructure

- Accommodation in canvas tents
  - Tents have fly screen/net with zip built in to front door
  - Sleeping on blankets – no mats/mattresses
  - “Very hot during the day and very cold at night”
- Food
  - Catering 3x per day
  - Hot food
- No wifi/Internet
- Charging stations available
- Water
  - Different taps for showering vs drinking water
  - Possibly tankered in

- Some residents drink tap water, others think only bottled is OK
  - Sometimes water runs out
- One shower block open 24/7
- 9am-1pm women, 1pm-6pm men, 6pm-9am mixed
- Hot water
- Toilets – 8 male, ~8 female on opposite sides of a building (~30m separation)
- Site lighting installed

## Issues

- Camp entrance is on a fast road
- Camp is remote – residents unsure about transport links
- Males use female toilets
  - The male toilets are ~30m from the female, so female are much closer to all tents
- Teenage girl “bored”
- Many military aircraft fly nearby/overhead regularly

## Needs

- More structured activities for children and teenagers
- Schooling – including a request from teenage girl for English & Greek lessons
- Summer clothes
- Residents want to cook themselves:
  - Glass cups/tableware
  - Kitchen equipment (stoves, pans etc)
  - Salt, sugar, tomato, potato, cucumber, onion, chicken, rice, spices, oil
- Middle-aged female requested a camp resident’s ID card system, for more controlled entry/exit

## Already in place

- Adventist Help medic each day 10am until 4/5pm
  - Currently volunteer medical student
- Good relationships between residents and officials
- Army very cooperative towards volunteer groups/donations
- Some Spanish volunteers in evenings
- Teenage and middle-aged females both feel safe



Military aircraft



# Malakasa 20<sup>th</sup> April 2016 13:00

No access. Information based on visit on 1<sup>st</sup> April (where access was granted) and a nearby interview of one male resident on 20<sup>th</sup> April.

## Initial information

- ~1200 people, capacity 1200-1600 (sources contradictory)
- Opened ~8<sup>th</sup> March

## Population

- Most/all Afghan

## Location/Physical Characteristics

- [38.238540649,23.7811031341](#)
- Outskirts of Malakasa town,
- Bordering a wooded area

## Infrastructure

- Accommodation
  - in canvas tents
  - a few small camping tents
  - On floor on blankets (20<sup>th</sup> April interview)
- Charging stations
- Food
  - 20<sup>th</sup> April – Food not good, insufficient
  - 1<sup>st</sup> April – Army food 2x hot, 1x cold
  - Some people buy ingredients and cook for themselves
- Site lighting working
- Hot showers (20<sup>th</sup> April)
- Tap water potable
- No wifi
- Issues
- Snakes etc

## Needs

- Women space (none reported by male on 20<sup>th</sup> April)



## Already in place

- 1<sup>st</sup> April: REMAR, Fundacion Mensajeros de la paz, Independent Greek volunteers
- Police/army friendly
- “Good doctor”, probably army. Some out-of-hours emergency cover.
- Train station nearby





# Lavrio City Accommodation – 19<sup>th</sup> April 2016 17:30

We spoke to a range of people in the courtyard of the Kurd buildings though were later asked to leave by a community elder. We spoke extensively to the Afghans inside their house.

## Initial information

Open informal facility

Also previously a refugee site

Three buildings

~350 people in Kurdi buildings, ~100 Afghan

## Population

Two buildings occupied by Kurds. Some link to PKK. Lease/rent agreed with Greek govt.

A third nearby occupied by Afghans – some pregnant women, elderly and children

## Location/Physical

- [37.713352203,24.0553684234](https://www.google.com/maps/place/37.713352203,24.0553684234)
- Next to National Bank
- Located in town centre
- Old buildings

## Infrastructure

- Shelter
  - Kurdistan: sleep on blankets on floor
  - Afghanistan: 1-3 families per room with beds
- Food – for all
  - 2-3 times per day
  - Unclear who provides – kitchen on-site of Kurdi house
  - Food is hot
  - Multiple reports of not enough food
  - Afghans often don't get dinner on weekends
- Water
  - Tap water drinkable
  - Hot water in Afghanistan and one Kurd building
- No wifi (though available in nearby cafes)

## Issues

- **Owing to strong communitarian ties/dynamics, access to Kurd area has to be carefully negotiated with community leaders – please contact us for more information in advance.**
- No UNHCR presence
- No legal advice available
- No clothes distribution
  - Some locals drop off clothes occasionally to each location
- One person reported with physical mobility issues (not seen) – requires assistance to enter or leave the Kurd buildings.

## Needs

- Legal advice/support
- More food
- School/education etc for kids
- English lessons?
- More soap/shampoo requested for Kurdistan

## Already in place

- Some Greek lessons for all adults from local teachers
- Kurds have had some contact with EASO
- Doctor 8am-1pm for all – Hellenic Red Cross
- [Team Sweden volunteers](#) – NFI distributions in Afghanistan
  - Provided specific NFI's after asking residents what they require
- Relationship between all three buildings good
- swisscross.help now starting NFI and food distribution





Kurdistan



Afghanistan

# Lavrio Summer Camp 19:00

Gained access and spoke to a fair cross-section of residents.

## Initial information

- 400-450 people – near capacity
- Managed by air force
- Families
- Opened 13<sup>th</sup> March

## Population

- Syrian plus three Afghan families

## Location/Physical characteristics

- [37.6775207519,24.047052383](#)
- 2km from nearest village
- Small shop 5mins walk

## Infrastructure

- Accommodation
  - Wooden houses
  - Shower, toilets, hot water (solar)
  - Tap water drinkable
  - Beds, pillows
  - Mostly one family per room, some share
  - Air conditioning/heating
- Food
  - Catering – recent change in provider
  - Portions now smaller
  - One person per family queues for food
- No internet (installed but broken ~20 days)
- Communal area with satellite TV
- Playground
- Basketball/football field
- Tennis court

## Issues

- Mosquitoes/snakes

## Needs

- Syrian dentist wants to help but needs equipment
- Summers shoes & clothes
- Transportation (e.g for leisure)
- School
- Request for mosquito repellent

## Already in place

- People feel safe
- DIPLA – local volunteer organisation
- Medical cover
  - Medical 9:30-12:30 and 18:00-20:00
  - Ambulance seen on-site
- Syrian resident teaching English
- UNHCR came twice
  - Gave information
  - Had translator
  - Syrian man: “No one trusts the relocation program”
- Reportedly 2-3 people had interviews for asylum







# Korinthos Detention Centre: 20<sup>th</sup> April 2016 10:00

Secure facility - no access granted. Information gathered from guards at the entrance gate and the commander.

## Initial Information

- Closed purposed-built detention facility
- Capacity: ~1000 (unconfirmed)
- Number of people currently on site unknown
- Gaining access would require permission of police head office

## Population

- All Pakistani single men, asked for asylum
- Detained for over 25 days –
  - We were informed that they can/will be kept in the facility for up to 6 months

## Location/Physical Characteristics

- [37.9292984008,22.928806304](https://www.google.com/maps/place/37.9292984008,22.928806304/@37.9292984008,22.928806304,15z)
- In Korinthos town
- Permanent buildings surround by tall fences
- Next to an army base and opposite a school

## Infrastructure

- Accommodation in buildings
- Army doctor during the day, medical care from nearby hospital during the night
- No information about food and facilities

## Needs

- Legal investigation regards detention >25days and possibly up to 6 months
- Psychological support
  - there was psychological support for 6 months
  - This “was very helpful”
  - As at other closed detention centres, this contract recently expired
- Commander requested NFIs like clothes, shoes, blankets

Note: we also learned of another Athens detention centre called “Amigdalesa” which is not found on UNHCR etc maps.



# Andravidas: 16<sup>th</sup> April 2016 14:00

Gained access. We toured with one middle-aged Syrian male resident that speaks Greek. A discussion took place with a group of young men and a few women, through our translator. Finally, we visited two houses, speaking with the residing families incl. children.

## Initial information

- Open, military-run camp
- 340 people, full capacity
- Former beach resort, closed for the last 9 years
- Opened on 31<sup>st</sup> March 2016
- Accommodation in buildings

## Population

- Syrians and one Iraqi couple
- Many children, one deaf and dumb girl

## Location/Physical Characteristics

- [37.937938690,21.2079048156](#)
- Beautiful beach resort in remote green area
- Air force base close by
- 2km to next village, 5km to Andravida

## Infrastructure

- Accommodation in separate buildings
  - Up to 4 families in one building
  - Shower/toilet in building
  - Kitchenette in each house
- Food
  - Catering – 3x day
  - Room keys used as ration cards
  - Breakfast croissant, otherwise hot and made on premises
  - Little/no(?) baby food
  - Little milk
- Tap water safe to drink
- Hot water in each house
- Recreational facilities of previous resort (volleyball court, tennis court etc)
- No wifi, reasonable 3G coverage

- Plans to use existing building as school

## Issues

- Food Quality
  - All residents we spoke to complain about the food
  - Residents would prefer to cook themselves, some have equipment to cook, but more and especially ingredients needed
- Distribution
  - Clothing distributions are unscheduled, without advance notice and without any system to ensure equitable distribution
  - Reports that clothes are often simply left in a pile
  - A female resident claims that they did not receive clothes
- Medical cover
  - Emergency medical care provided by nearby air force base
  - Possibly also army doctor once a week
  - Report of a woman due to give birth soon who has not been seen by a specialist
- Mosquitoes

## Needs

- Wifi
- Transportation to town
- Cooking facilities and ingredients
- Fair clothing distribution mechanism

## Already in place

- NFI like sanitary items and clothes through locals
- UNHCR paid a visit to site and informed residents that they will be registered later
- Locals come and play with children sometimes
- People feel safe





# Filipiada 21<sup>st</sup> April 2016 10:00

Gained access and spoke to several English-speaking residents and friends, as well as to officials at the entrance.

## Initial information

- 630 people, capacity 700
- Opened 18<sup>th</sup> March
- Shelter in canvas tents

## Population

- Syrian, Afghani, Iraqi, Palestinian
- Many families and also children, mother and grandparents with father already in other EU country

## Location/Physical characteristics

- [39.2266464233,20.870395660](#)
- Outskirts of Filipiada town
- Surrounded by forested area

## Infrastructure

- Accommodation in various canvas tents
  - No flooring
  - Mostly sleeping on blankets
  - Camping beds for medical cases
  - Army report more beds to be distributed on day of visit (21 Apr)
- Tents numbered
  - Each tent has a card listing number of adults and children
  - Used as 'ration card' for both food and NFIs
  - One person per tent collects food/etc – reports of little queuing
- Water
  - Tap water signed as non-potable
  - Distributing bottled water – some say enough, some say not quite
  - Reasonable drainage throughout site
- Food – catering
  - 3x a day including some hot meals
  - Many reports that food is insufficient especially breakfast (croissant and juice)
- NFI distributed by army

- Army say these are mostly local donations
  - Recent distribution of summer shoes but only for children and teenagers
  - Some reports of “only little” soap/shampoo etc
- Toilets
  - ~55 all in same place
  - Some individual cubicles segregated by gender
  - All western-style
  - No handwashing facilities nearby
- Showers
  - 24 shower cubicles – all cold, not split by gender
  - One isobox shower block with a little hot water
- Bins throughout – site tidy
- Medical isobox near entrance
- No wifi

## Issues

- Snakes and scorpions
  - Army recently put up snake traps around the camp and distributed snake repellent powder
- Distributions can be disorderly and a source of conflict
  - Residents reported that although army often try to create a distribution schedule (so distribution times are known in advance), attempting to give out in-demand NFI's (e.g shoes) for everyone in the camp in one distribution seems over-ambitious and results in very long queues

## Needs

- School (including adult classes) – “everyone wants to learn English”
- Activities for children, toys, children's caps
- Mosquito repellent
- Sugar, tea
- Summer clothes especially t-shirts
- Women request underwear, bras, leggings, hair brushes

## Already in place

- Everyone feels safe (other than due to snakes/insects)
- Residents' relationship with police/army good
- UNHCR seen twice in ~2 weeks
  - Brought translator
  - Gave information
- Medical

- Army doctor 8am-evening
- Female doctor seen but residents say normally not present
- Observed a public ambulance come quickly to the site due to medical emergency
- Residents collect firewood from surrounding forest
- Army reports:
  - Oxfam and Mercy Corp visit sporadically
  - plan to set up tea tent soon
  - plans for communal area with TV
  - plans for more isobox showers and toilets with connection to municipal sewers
  - plans for communal kitchen







# Katsikas Ioanninon 21<sup>st</sup> April 2016 12:00

Gained access to camp and spoke to a reasonable cross section of the population including through Arabic translator. Also spoke to an English-speaking Yazidi Kurd and his friends.

## Initial information

- ~1000 people
- Canvas tents
- UNHCR report capacity 1500, site commander says his orders are for up to 1000 only
- Space for expansion available
- Opened 17<sup>th</sup> March

## Population

- Syrian, Afghan, Iraqi
- ~250 Yazidi

## Location/Physical characteristics

- [39.60826492,20.90234947](#)
- 2-3km to Katsikas town
- Perimeter fence with some holes
- Syrians/Afghan/Yazidis in separated areas

## Infrastructure

- Food
  - Mostly catering
  - Olividas also cooking on-site
  - Some cooking in tents
  - Quality – mostly OK
- Tents numbered
  - All appeared to have beds/baby beds with mattresses
  - No flooring (tarpaulin over sand/gravel)
  - Chairs and beds used as chairs
  - Some have kettles
- Toilets mostly on perimeter
  - ~30 in total
  - All western style
  - Extremely unclean on day of visit though usually cleaned twice daily
- First aid/medical tent

- Showers
  - Four shower blocks with six showers each, spread along northern perimeter of site
  - Alternating male/female blocks
  - Handwashing basins
- Tap water potable
- Drainage – a little standing water but appears to be ongoing works
- Site lighting installed
- Wifi recently installed – but slow
- Charging points near southeast site entrance
- Bins around site

## Issues

- Site generally untidy/unclean
- No dedicated sinks/basins for washing clothes etc
- Distributions can be disorderly despite ration card system

## Needs

- Residents would like to cook for themselves
- Summer clothes
- Request from Yazidi man for
  - Arabic-style toilet
  - charging point nearer to their tents (northern part of site)

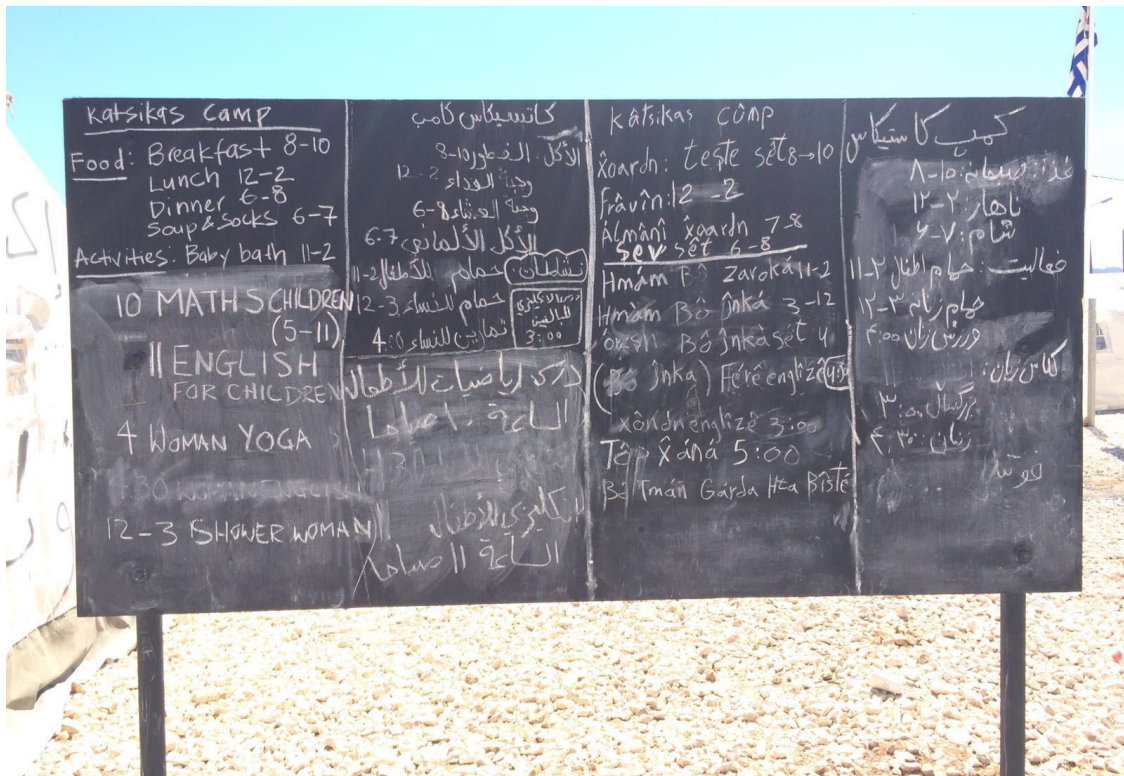
## Already in place

- UNHCR came twice with translators to give information
- People feel safe at night
- Police/army friendly
- Lighthouse Relief – distribution and tea
- OXFAM mapping the site
- IOM on site – assisting with a voluntary return to Iraq on day of visit
- “Soup and socks” organisation
- Some baby strollers
- Medical students union of Ioanninas have some presence
- Doctor on-site 11am-8pm
- Military ambulance seen on-site
- Olvidados cooking, teaching, organising activities, warehouse/distribution
- Activities including maths lessons, English lessons, yoga, baby bathing and gardening
- School/teacher every day
  - Some classes just for women/particular age groups

- Warehouse on-site and distribution
- Kitchen in warehouse, residents help cook dinner
- Baby NFI tent







# Doliana 21<sup>st</sup> April 2016 14:15

Gained access to premises but not the buildings. Spoke to two Syrian males in English.

## Initial information

- Open facility with 220 people
- Opened 15<sup>th</sup> March
- Gate controlled by military

## Population

- Syrians & Afghans
- Arrived directly from the islands (Lesvos, Chios)

## Location/Physical characteristics

- [39.8983459472,20.578361511](#)
- On the outskirts of Doliana village
- In remote green mountainous area
- Former Music High School of Doliana

## Infrastructure

- Accommodation in rooms
  - 1-3 families per room
  - Some bunkbeds with mattresses and blankets seen, some report sleeping on blankets on floor
- Shared toilets and showers
  - No hot water
  - Enough toilets/showers
- Tap water potable
- Food
  - 3x day
  - Hot
  - Complaints about quality of food (lack of vegetables and sauce)
  - Local school sometimes gives baby milk/food
- NFI
  - Sporadically distributed by locals (clothes, shoes etc)
  - Sanitary items provided
- Wifi (weak)
- Basketball court on site

## Issues

- Snakes/scorpions
- Low water pressure and sometimes no water
- Water sometimes has orange colour at start of day (possibly from iron pipes?)

## Needs

- Cooking equipment
- School/kids activities
- Would like to cook for themselves

## Already in Place

- Locals and officials friendly towards residents
- Distributions relaxed
- Cleaners each day
- Doctor 9-11am
  - Army can call ambulance
- NFI distribution through locals
  - Clothes, shoes, tea and milk
- UNHCR visited once
- Local volunteer group came and intends to start teaching Greek







# Konitsa 21<sup>st</sup> April 2016 17:15

Gained access and toured with site director. Also spoke to a range of residents in groups through an Arabic translator.

## Initial information

- Open facility with 180 people incl. 80 children
- Opened 11<sup>th</sup> March 2016
- Managed by welfare organisation under the Ministry of Labour

## Population

- All Syrian
- Arrived on Leros island and transferred through Piraeus port

## Location/Physical characteristics

- [40.04930496,20.7497367858](#)
- Old summer camp-like building
- Previously a child protection centre
- Historically an orphanage (1930's)

## Infrastructure

- Accommodation in rooms
  - Beds with mattresses
- Food
  - Kitchen on site
  - Three meals per day
  - No baby food
  - Little/no milk
  - Residents say food very repetitive
- Tap water potable
- NFI's
  - Provide sanitary items and clothes
  - Residents agree they have enough
  - Residents say they get nappies only from locals – inconsistent supply
- No internet
- Hot water broken for 1-2 weeks
  - Management claim they have ordered a replacement boiler

## Issues

- No NGO presence
- Toilets (and possibly showers?) are mixed gender

## Needs

- Financial support – e.g heating required September-April
  - Costs around 10 euros per person per day, excluding cost of employees
  - Would like to hire more local employees
- Translator
- Baby food
- Nappies

## Already in place

- UNHCR came twice (once technical team, once legal)
  - Waiting for Ioannina to start registration process
- Greek lessons after breakfast
- Activities e.g painting
- Management report psychologists on-site three times a week, sessions especially for women and children
- Medics 24/7
- Volunteer doctors sometimes – residents say rarely
- Management report they can transfer to health centre in Konitsa or hospital in Ioannina – residents agree
- Local volunteers sometimes come with toys etc



# Tselepovo 21<sup>st</sup> April 2016 20:05

Gained access other than to bedrooms and spoke to local volunteer, residents and military.

## Initial information

- Open facility guarded by military/police
- ~135 people – recently some families left (unclear why)
- Site of former boarding school
- Opened 18<sup>th</sup> April 2016

## Population

- Syrian, Iraqi

## Location/Physical characteristics

- In village high in mountains

## Infrastructure

- Accommodation
  - Some rooms but families sharing – so some prefer to sleep in the quieter corridor
  - Beds with mattresses throughout
- Showers – hot for 6h/day
- Food
  - Army food supplemented by locals – breakfast “great”
  - Plan to use on-site kitchen
- 2 litres of bottled water per day distributed to each person
- Communal area with charging station and kettle
- No wifi yet
- “Enough” toilets/showers

## Issues

- Camp still being established

## Needs

- Soap/shampoo/bleach
- Children’s activities



## Already in place

- No UNHCR presence yet
- Residents feel safe, report atmosphere always calm/relaxed
- Residents have responsibility to clean and tidy
- OXFAM seen (the next morning)
- Army doctor in the morning
- Warehousing space in local school for food and NFI
- Working in collaboration with warehouse at Katsikas camp
  - **Volunteer made list of required items and currently 'personal shopping' for these**
- Two local volunteers on-site, one interviewed clearly very dedicated (working >12h/day)
- Plans for English lessons, sports and walks in the National Park
- Locals provide some transportation into town

